

## CONDITIONS OF PURCHASE

### How does the purchase process?

After order confirmation and payment of the purchase:

1. We will automatically send you an order summary showing the approximate date of delivery / s product / s.
2. The day of delivery, the carrier will send a message indicating the approximate time of it.

### Availability of products:

All orders are subject to product availability. In this sense, if difficulties arise in terms of supply, or if they are not in stock, we reserve the right to give information on quality replacements on equal or greater value than the ordered ones.

If you do not want to order these substitutes, we will refund any amount that could have been paid.

ARTDBCN is currently selling products in the following areas:

- . Spain (Peninsula)
- . Balearic Islands
- . Canary Islands

For sales outside of Spain, consult.

We can only process orders for addresses, private homes or offices that are in these areas.

### Postage and handling

Shipping charges are applied per order and depend on the area where your order is delivered.

Shipping rates for delivery are:

Area	Until 30€	From 30 to 50€	+ 50€	+70€
Spain + Andorra	6.00€	Free	Free	Free
Balearic Islands	8.00€	8.00 €	Free	Free
Canary Islands	10.00€	10.00€	Free	Free
Other European Countries (Greenland too)				
Other countries				

### Shipping:

Once payment is confirmed your order, we will send you an email with details of purchase and the approximate date of delivery.

We deliver Monday through Friday, and never on holidays. Please note that deliveries are made during business hours, so we recommend using a shipping address where someone can service delivery. To alleviate the delivery (wrong addresses, inability to find someone at home is essential to fill,...), you must fill the name and phone number gap.

Delivery of orders is done by 'Correos' and try to deliver your order within 15 days (time approximate) based on the stock of products.

The carrier will send a message with the due date of deliver.

The delay in delivery may be due to unforeseen circumstances, delivery area, or force majeure. Please note however that does not deliver on Saturdays, Sundays or holidays.

**Undeliverable:**

The carrier will send up you 2 messages on the day expected to make delivery.

After two days, he will leave a notice indicating the nearest office where you can pick up the package in the next 15 days. Since then the package will be returned to ARTDBCN and not refunded the shipping costs.

**Verification at the reception:**

The customer has to check the status of the package upon delivery. If the packaging is damaged, the customer does not have to accept the delivery. The amount of the purchase and shipping costs will be reimbursed to the Customer when the store has been processed and returned the product. ARTDBCN asked to check the status of the package at time of receipt of the package.

Where it has not received any rejection of the products within 15 days of delivery, 'Artdbcn' understand the client accept the product.

**Transfer of risk and property:**

The risks of the Products will be responsible from the time of delivery.

You will acquire the ownership of the goods when we receive full payment of all amounts due in connection therewith, including shipping.

**Price:**

Prices and offers that are presented on the website are only valid for orders placed online through the web.

The price of the products will be stipulated at a time in our website, except for manifest error. Although we try to ensure that all prices listed on the website are accurate, errors may occur. If we discover a mistake in the price of the goods you have ordered, we will inform you and offer a solution as soon as possible to confirm or cancel the order.

If we can not contact you, the order shall be canceled and you will receive a full refund that would have been paid.

We will not be obliged to supply you the product / s at the lower price wrong (even after we have confirmed the purchase).

The prices of our products are including all taxes, but do not include transport costs that will be added at the end of the buying process.

Prices may change at any time, but (except in the set above) changes will not affect orders that have already been confirmed.

**Payment and Security:**

The regulation of purchases is made by credit card.

You can make payment by Visa, Mastercard, Diners Club or Amex. To minimize the risk of unauthorized access, data will be encrypted. When making payment you are confirming that the credit card is yours.

Credit cards are subject to validation checks and authorization by the issuer thereof. In the event that the POS (Point of Sale) report on the denial of the card, will automatically cancel the order, informing you by mail of such cancellation.

For your safety ARTDBCN has relied on the system of credit card payment through your payment gateway. The bank details entered are encrypted and transmitted securely to the servers of the bank and then are verified with the issuing bank to prevent fraud and abuse.

**Returns:**

If you are not satisfied with the products purchased, for whatever reason, you have 15 calendar days from the date of delivery to return the product.

You can contact the returns section of the website and follow the instructions.